NOTICE TO ALL PATIENTS REGARDING TURNAROUND TIME OF REPEAT PRESCRIPTIONS

The surgery will normally process your <u>repeat prescription</u> request in **2 days** depending on the time of day you hand it in.

The surgery can then pass the prescription directly to the pharmacy of your choice, including Summersdale pharmacy, (with your prior agreement) and your medication will then be ready in an additional 24 hours.

Usual processing time* if Repeat Prescription request handed in to Lavant Road Surgery on	If dispensed from Summersdale Pharmacy medication will usually be ready on
Monday	Wednesday after 4pm
Tuesday	Thursday after 4pm
Wednesday	Saturday
Thursday	Monday after 4pm
Friday	Tuesday after 4pm
Saturday (handed in via Summersdale Pharmacy)	Wednesday after 4pm

To order your repeat prescription:

- 1. Place paper repeat slip in the postbox in reception
- 2. Send an e-mail to Lavant.prescriptions@nhs.net
- 3. Order via the website at www.lavantsurgery.co.uk You will need a username and password. Register for this online service at the reception desk. You will need to bring some form of ID with you.

PLEASE NOTE – the following prescriptions will take longer due to additional GP time or special ordering requirements:

- Any items not on your repeat prescription
- Special order medicines, dressings, appliances and food orders such as bread, milk or drinks
- Home Delivery (now between 11.30 and 6.30pm)